

Biomass Client Enquiry Form



Before you begin please consider the following:

- As a very rough estimate you should expect to spend at least **£12-15,000** on a biomass boiler and it is likely to be significantly more than this for larger properties. This does not include the costs of radiators or underfloor heating. This cost would be refined in any quotation we provide for you.
- If the boiler is situated away from the house itself then a heat main may need to be installed. This will be an additional cost. There are also extra options to remotely control a boiler via smartphone. A biomass boiler requires significant care and attention (e.g. loading pellets/chips).
- Our clients are generally within Kent, Sussex and Surrey and within a one-hour drive of Tunbridge Wells in Kent.

Please complete as much of the following information as possible.

Date of Enquiry	
Customer Name:	
Customer Address:	
Installation Address (if different from above):	
Customer Home Telephone:	Customer Mobile:
Customer Email:	
Requirements: e.g. would like to fit a biomass boiler. Is there anything that is time critical? Are you working to a particular timescale?	

Property Details

Is the property	<input type="checkbox"/> Detached	<input type="checkbox"/> Semi Detached	<input type="checkbox"/> Mid Terrace	<input type="checkbox"/> Flat
Are the windows	<input type="checkbox"/> Double glazed wood or plastic	<input type="checkbox"/> Single glazed wood or plastic	<input type="checkbox"/> Double glazed metal frame	<input type="checkbox"/> Single glazed metal
Wall Construction	<input type="checkbox"/> Solid stone or brick	<input type="checkbox"/> Unfilled cavity	<input type="checkbox"/> Insulated cavity	<input type="checkbox"/> Timber frame
Is there a suitable location for the boiler plus a fuel store? The nearer the house the better. Generally, people use a garage or other building outside the main property. A heat main will need to run between the boiler and the house. If you are considering a log boiler you will need a large supply of logs and be prepared to fill the stove up to twice a day. If a pellet boiler the store will need to be accessible for deliveries via a lorry.				
Is the property occupied or undergoing renovation?				
How many storeys?				
How many bedrooms?				
Do you have an existing hot water cylinder? All biomass boilers require a hot water cylinder to store heated water.				

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What is existing heating – gas/oil etc	
Will the existing boiler be kept for back up use?	
Do you have radiators or underfloor heating?	
Is the property listed?	
Do you have an EPC (Energy Performance Certificate) If so, please send a copy with this form. Download it from here: https://www.epcregister.com/reportSearchAddressByPostcode.html	
Do you have any plans of the property? Preferably at a scale of 1:50. If so, please include them with this form	

Any other information you would like to share about the property or your requirements

Once you have provided this information, we will be able to let you know the next steps which may be a site visit or phone consultation.

If you have any questions about this form, please either call or email using the details below.