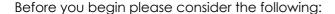
ASHP Client Enquiry Form





- As a very rough estimate you should expect to spend around £10-15,000 on an air source heat pump and it will be more than this for larger properties. This cost would be outlined in any quotation we provide for you.
- This includes the cost of the ASHP itself and a new ASHP compatible hot water cylinder but **not** new radiators
 which you are likely to need to ensure sufficient warmth within each room. ASHPs generally work at a lower
 temperature than gas or oil heating and are ideally suited to underfloor heating.
- Your home will need to be well insulated. A heat pump works best when it is on for a longer period as it takes time to get up to temperature. It may take longer to heat up your home than a traditional boiler.
- The ASHP must be sited where it is not visible from the main road. Depending upon the size of your property you may need more than one heat pump. The first usually can be installed under permitted development, the second may require planning permission.
- Our clients are generally within Kent, Sussex and Surrey and within a one-hour drive of Tunbridge Wells in Kent.

Please complete as much of the following information as possible.

Date of Enquiry						
Customer Name:						
Customer Address:						
Installation Address (if different from above):						
Customer Home Telephone:			Customer Mobile:			
Customer Email:						
Requirements: e.g. would like to fit an air source heat pump, project timescales.						
Property Details						
Is the property	□ Detached	□ Semi Detac	ched	□ Mid Terrace	□ Flat	
Are the windows	☐ Double glazed	☐ Single glaze		☐ Double glazed	□ Single glazed metal	
	wood or plastic	wood or plast	TIC	metal frame		
Wall Construction	☐ Solid stone or brick	□ Unfilled cav	vity	□ Insulated cavity	☐ Timber frame	
Is there outside space for an ASHP?						
It cannot be placed where it is visible from the main road or against a bedroom wall due to vibration. If the site is a distance from the house a heat main will be required and this will incur additional costs.						
It can be placed on a flat roof or balcony provided it is not visible.						

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Is the property occupied or undergoing renovation?	
How many storeys?	
How many bedrooms?	
Do you have an existing hot water cylinder? Or space to add one for an ASHP? (A new ASHP compatible cylinder will need to be installed)	
What is existing heating – gas/oil etc	
Will the existing boiler be kept for back up use?	
Do you have radiators or underfloor heating?	
Is the property listed?	
Do you have an EPC (Energy Performance Certificate) If so, please send a copy with this form. Download it from here: https://www.epcregister.com/reportSearchAddressByPostcode.html	
Do you have any plans of the property? Preferably at a scale of 1:50. If so, please include them with this form	
Do you have solar thermal or solar electricity panels?	
Any other information you would like to share about the prope	erty or your requirements

Once you have provided this information we will be able to let you know the next steps which may be a site visit or phone consultation.

If you have any questions about this form please either call or email using the details below.